



THE WATCH SPA

Terms and Conditions

1. **Company shall not be liable for any loss or damages** to the unit due to any fortuitous event including, but not limited to fire, flood, natural calamities, as well as other incidents, caused by man or otherwise, beyond its control.
2. I hereby hold the Company free and harmless from any loss or damage that may arise from the delivery of the unit to any person who shall be able to present this Repair Slip, unless, prior to said presentation, the Customer or the person who left the unit with the Company shall execute a duly-sworn affidavit attesting to the loss of the Return Slip and holding Company free and harmless from any loss or damage that may arise from the delivery of the unit to the Customer or the person who left the unit with the Company.
3. **Company will charge an administration fee of P500.00** for the cancellation of work order.
4. When the job/s is/are completed, I shall promptly claim my unit on **DUE DATE** or such date as the Company may notify me that the job/s is/are completed (**NOTICE DATE**). If I fail to claim my unit within fifteen (15) days from DUE DATE or NOTICE DATE, whichever is later, I acknowledge that I shall be charged a **storage fee of P200.00 per month**, in addition to such other penalties charges stipulated in the invoice.
5. **A refusal of mandatory service** will result in systematic return of the article to you unrepai red.
6. Present this **Acknowledgement Receipt** and a valid government-issued ID when claiming your watch.
A **LETTER OF AUTHORIZATION** duly signed by you and accompanied by your government-issued ID together with the government-issued ID of the appointed person must be presented with the Acknowledgement Receipt, if another person is to claim the watch for you.
7. I hereby authorize WATCH SPA to **polish the case and/or bracelet** of the watch I have brought for service.



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8. All internal repair work is guaranteed for one (1) year.

Any damage to the watch resulting from normal or extreme use is not covered by the warranty. Items not covered by the warranty include the **crystal, band, stem & crown**, or any outside parts plus damage from normal, extreme or inappropriate use.

9. If we do not hear from you in thirty (30) days from the invoice date, we will place your watch in storage. Once watches are placed in storage, you have 60 days to claim your watch. WATCH SPA is not liable for watches that have been left for more than one (1) year.

10. By sending your watch to us, you accept and authorize us to dismantle your watch for assessment.

- We will immediately inspect your watch. We will not be responsible for any damage caused in transit, from you to us or vice versa.
- It is your responsibility to ensure proper packaging when sending your watch.
- We will not accept any claims that your watch is in a better condition prior to us receiving or inspecting the watch.
- You should record the condition of your watch before sending it to us. If you request that no work should be carried out, and the watch returned to you, it will be returned in the same condition as it was received, and we will not accept claims that we have caused further damage.

11. By proceeding, you confirm that you have read and agreed to the Watch Spa Terms and Conditions.